



On the brink of a new maintenance management project at CERN

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on behalf of the
CERN EN-TE-BE maintenance management project team
(with contributions by: A. Day, R. Nunes, G. Peon, J. Ortolà, D. Tommasini)



Contents



- Introduction
- Maintenance at CERN
- Where are we today?
- The new maintenance project



CERN



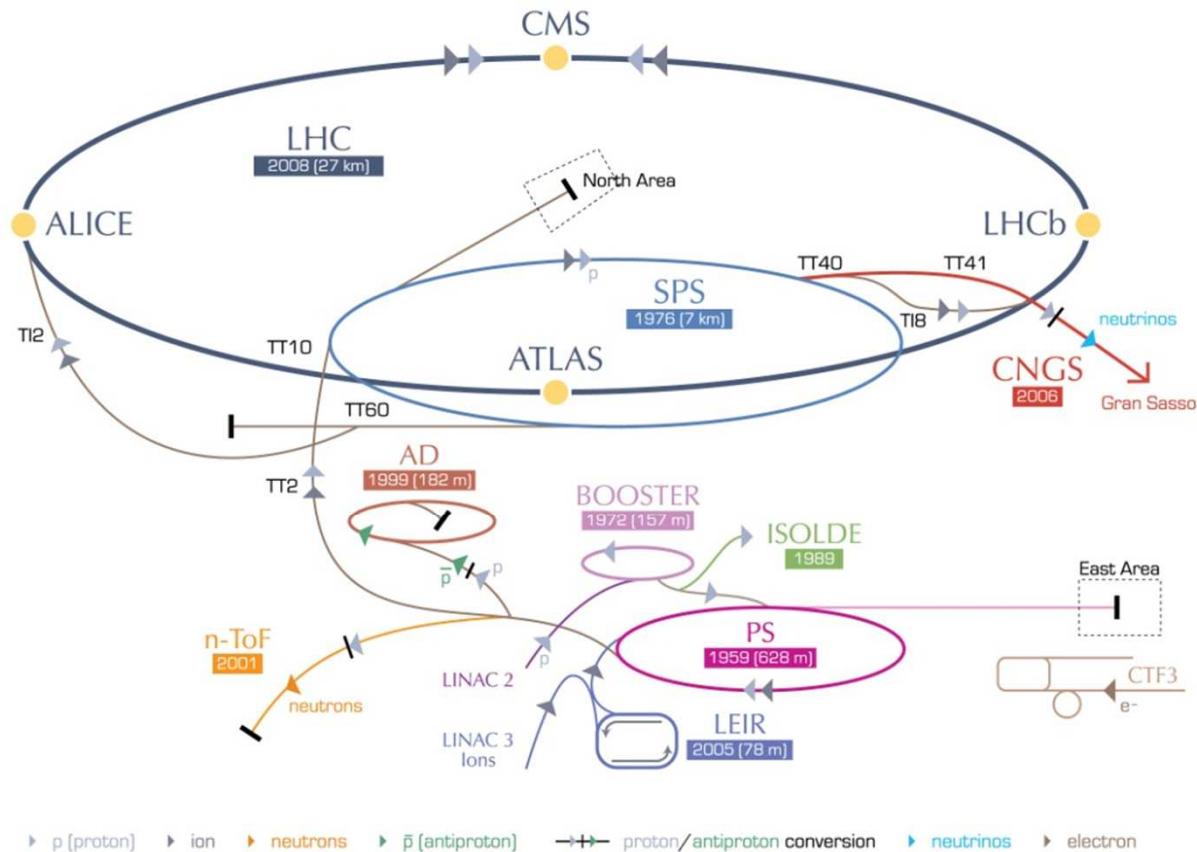
Contents



- **Introduction**
CERN, its accelerators and detectors
- **Maintenance at CERN**
- **Where are we today?**
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CERN and its accelerator complex



LHC Large Hadron Collider SPS Super Proton Synchrotron PS Proton Synchrotron

AD Antiproton Decelerator CTF3 Clic Test Facility CNGS Cern Neutrinos to Gran Sasso ISOLDE Isotope Separator OnLine DDevice
LEIR Low Energy Ion Ring LINAC LINEar ACcelerator n-ToF Neutrons Time Of Flight

20	member states
2378	employees
9923	users from
574	institutes and universities
5	Accelerators
83	experiments
1026 MCHF	budget

Map not to scale



The Large Hadron Collider



p-p collision $10^{34} \text{ cm}^{-2} \cdot \text{s}^{-1}$, 14 TeV, 0.5 GJ stored energy



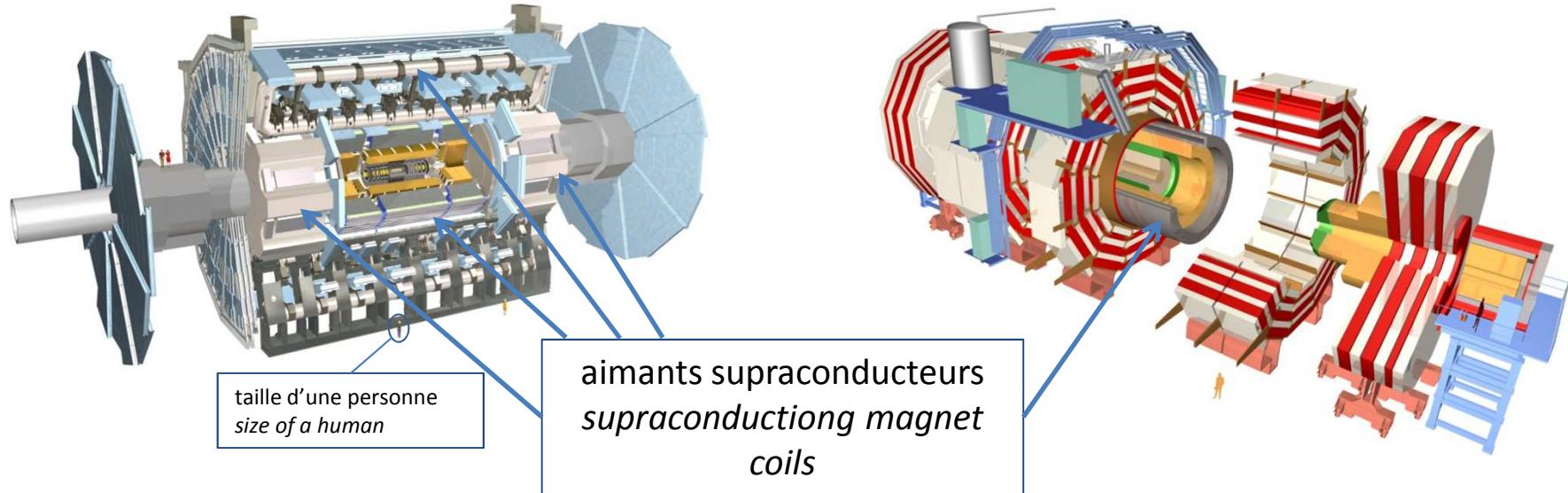
27 km of highly complex installations and components





Les détecteurs ATLAS et CMS

The detectors ATLAS und CMS

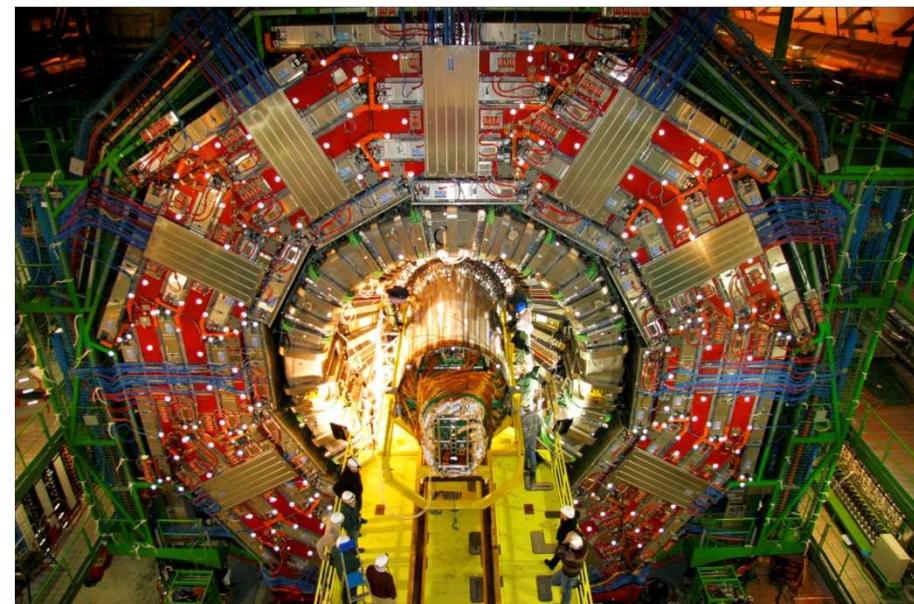
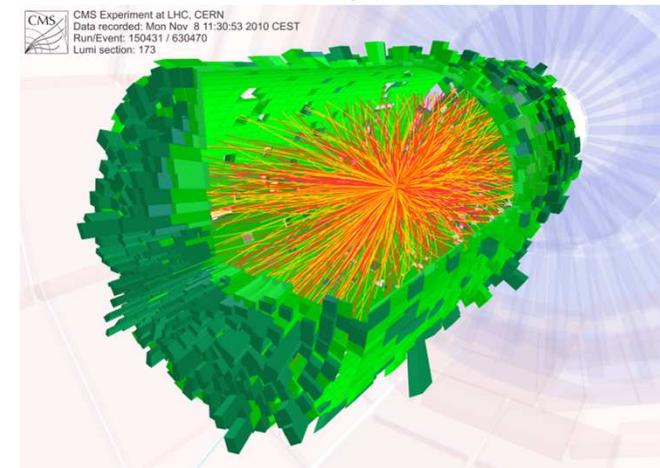
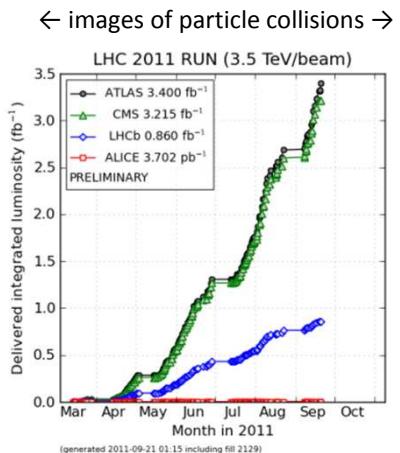
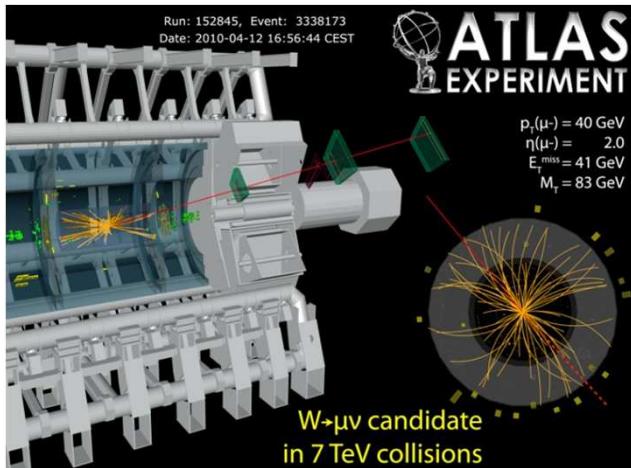
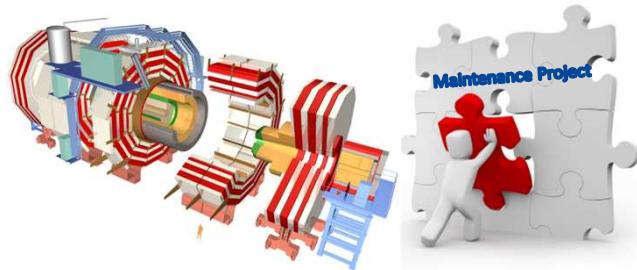


ATLAS	
dimensions, mass	46 m x 25 m x 25 m 7'000 t
lieu, place	Meyrin, CH
aimants, magnets	1 solenoid L=7m d=3m 8 toroids 25 m x 5 m 16 toroids 5 m x 5 m

CMS	
dimensions, mass	25 m x 15 m x 15 m 12'500 t
lieu, place	Cessy, F
aimant, magnets	1 solenoid L=12.5m d=6.5m



ATLAS and CMS





EXAMPLES MAINTENANCE



Contents



- Introduction
- Maintenance at CERN
 - Where is there maintenance at CERN? A few non-exhaustive examples.
- Where are we today?
- The new maintenance project



Example warm magnets (TE-MSC)



- 5000 installed + 1000 stored magnets,
45 000 tons
- In 2010 18 h machine down-time due to
magnet failures
- 24h / 7d piquet service
- 4 workshops: 2 radioactive + 2 non
radioactive
- 44 staff (including contractors)



Continuous improvement of installed magnets

BEFORE



SPS injection line quadrupole Q1
Soft insulating rubber hoses tightened with metallic clamps

AFTER



Brazed copper tubes with Vetronite insulators

Materials of connections



Example power convertors (TE-EPC)

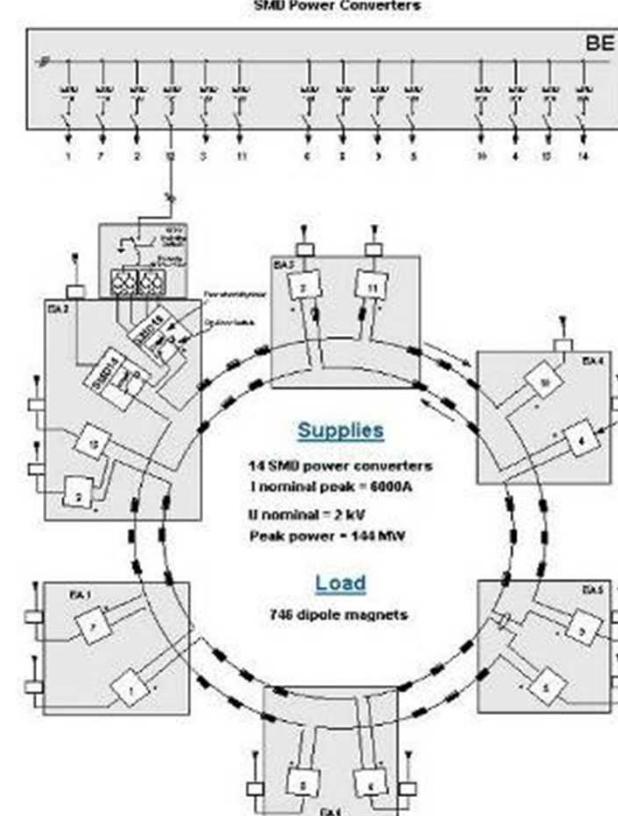


The TE-EPC group is responsible for about 4500 power convertors installed on all the different accelerators of CERN.



EDMS Doc. 1095502

TE-EPC is in charge of the development, the maintenance as well as the operation round the clock.

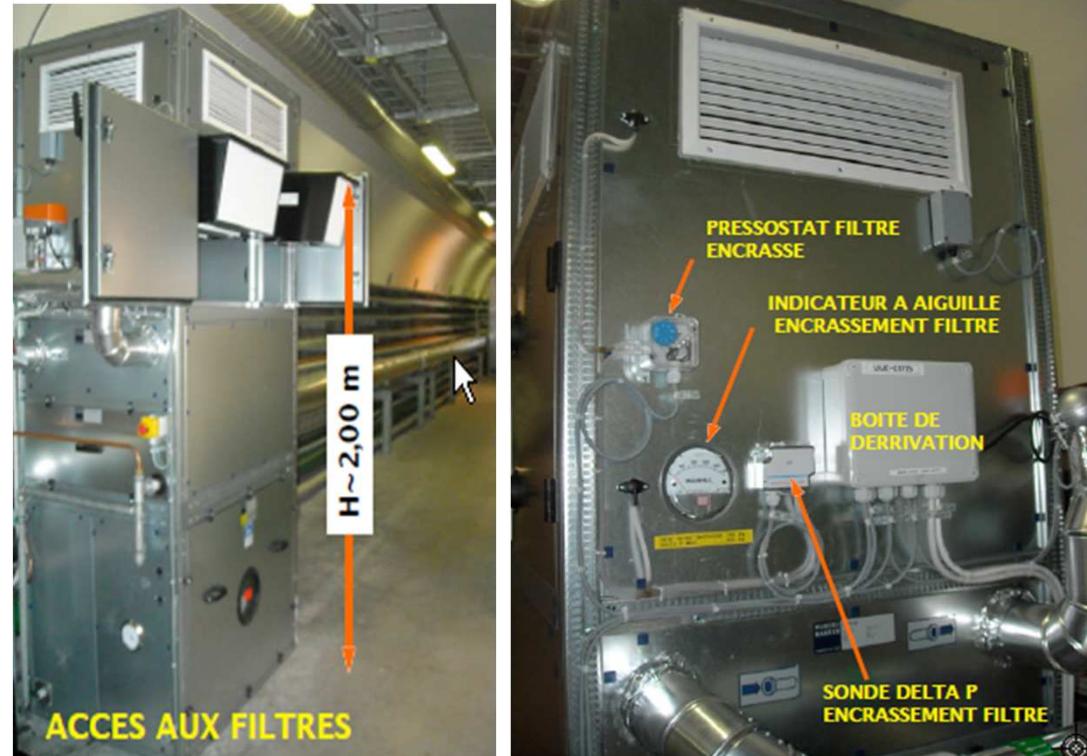




Example cooling and ventilation systems (EN-CV)



- EN-CV ensures the maintenance of the cooling systems, the ventilation, the compressed air systems, the sumps, the fire fighting circuits, the fresh water circuits through two contracts
- Each contractor provides about 23 workers managed by 2 team leaders, 2 planning assistants and 1 contract manager
- The contractor ensures an on-call service





Example industrial controls (EN-ICE)



- Centralised, CERN-wide, critical.
- A central critical store at CERN, for all PLC users accessible 24/7 with a complete but reduced Siemens and Schneider PLC stock.
- A store at each supplier premises with a delivery delay of 24 hours maximum. Service contract 10127148 (Siemens) and B1129 (Schneider).
- Only PLC related equipment (no instrumentation)





Example access systems (GS-ASE)



ZORA - **Z**ones de **R**adiation
SUSI – **S**urveillance de **S**ite



30/09/2010



CMMWG presentation Access Control

Equipment is mainly composed of

- Access points and doors, gates & barriers
- Cables and switches
- Controls equipment (card readers, biometric readers, PLCs, PCs, etc..)
- Video cameras & intercoms
- Servers & databases
- Client computers
- Power supplies

MRC	Equipment	Approx # of objects	Approx replacement value	Age
YLAC	LHC ZORA	1900	20 MCHF	< 5 y
YGAC	SPS ZORA	n/a	15 MCHF	< 20 y
YBAC	PS ZORA	n/a	10 MCHF	< 30 y
YSAC	SUSI	1500	5 MCHF	0 < 5y



helium storage



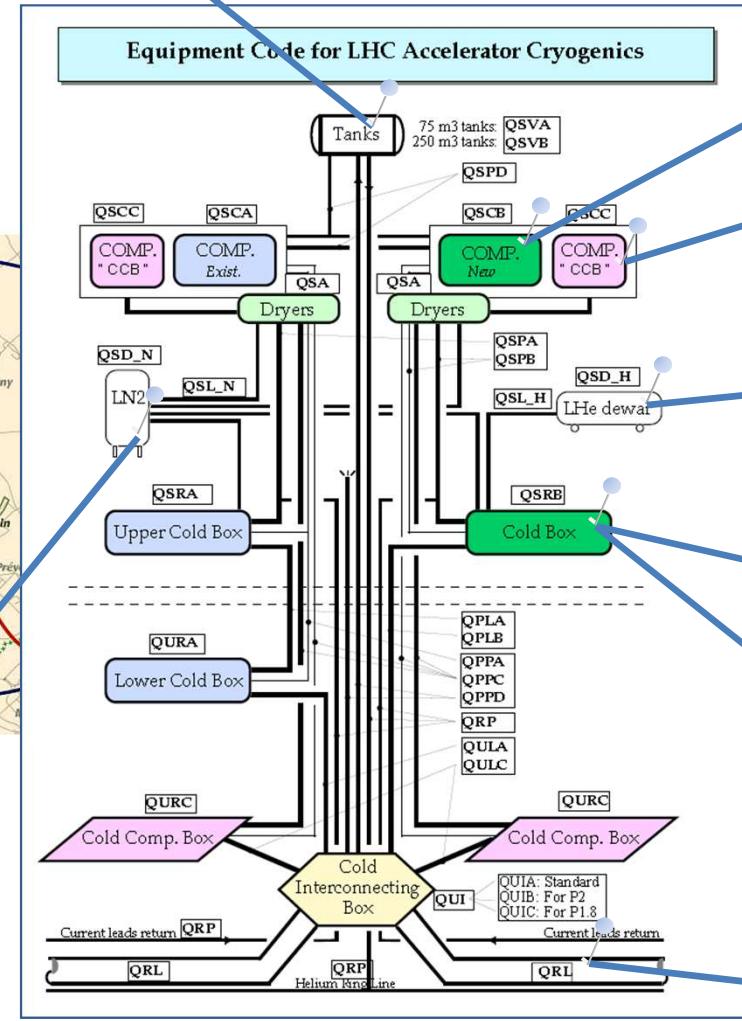
Example cryogenics (TE-CRG)



compressor stations



liquid nitrogen storage



liquid helium storage



cold boxes



helium transfer line



Example radiation monitoring equipment (DGS-RP)



363 Monitors

- Radiation protection
- Stray radiation
- Ventilation
- Water
- Weather
- Control



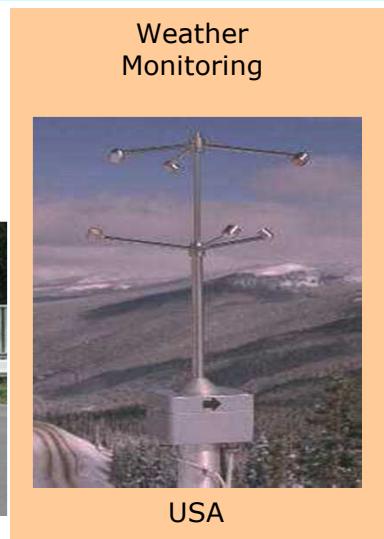
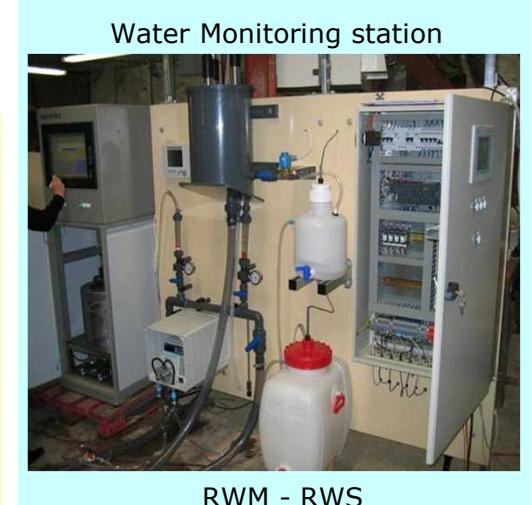
ARC



XRM IAM



AGM AMF TGM TMF





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- Introduction
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- Where are we today?
 CMMWG, CMMSB, maintenance review, CAMMS usage audit
- The new maintenance project



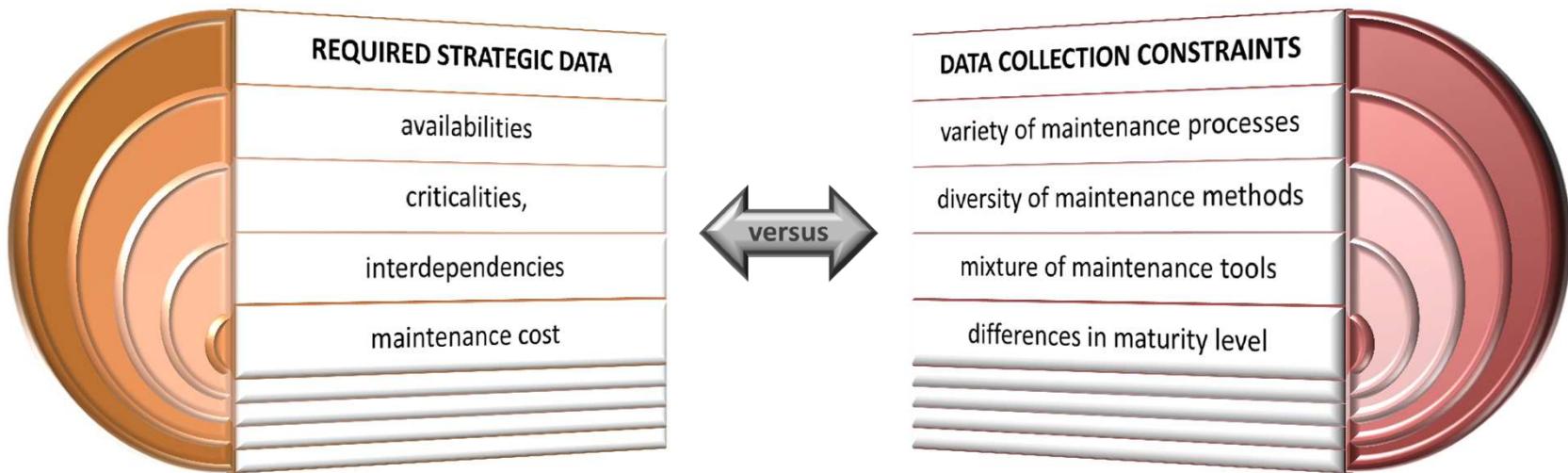
Where are we today? - Problem statement



Physics results demonstrate → equipment/facilities are well maintained,

however, CERN management wishes to go even further

→ e.g. to reduce the number of technical stops from 1 in 6 weeks to 1 in 12 weeks



therefore, several actions have been launched:

CMMWG, CMMSB, maintenance review, CAMMS usage audit



Maintenance at CERN



There are many different types of equipments and systems to be maintained

Examples of systems	number of maintained assemblies (a), items (i) or references (r)
Warm magnets (TE-MISC)	5'000 a
Power converters (TE-EPC)	4'500 a
Cooling and ventilation components (EN-CV)	56'000 i
Industrial controls (EN-ICE)	215 r
Access control systems (GS-ASE)	3400 a
Process plants (cryogenics) (TE-CRG)	35'000 i
Radiation monitoring equipment (DGS-RP)	1'700 a
Power supplies, power distribution (EN-EL)	46'000 i
...	

for which different strategies are applied

Insourcing outsourcing strategies
maintenance by CERN equipment owners
maintenance by CERN maintenance teams and/or on-call teams
maintenance by external contractors and their on-call teams
combinations of the above

for which the boundary conditions can be quite different;

Diversity of conditions
from very old (1950s) to brand new components
from prototype devices to catalogue components
from laboratory type installations to industrial plants
from undocumented items to fully traced components

and maintenance can be conditioned by quite different constraints

Maintenance constraints
limited or conditional access (tunnel, radiation controlled zones, installation or environment condition)
high level of safety qualification requirements
failures can have high impact on availability
little MTBF data
few or no redundancies



Examples of audit questions (CAMMS usage)



	Topic	Best Practice
CM-01	Asset Bill of Materials	Accurate Bill of Materials exists in the CMMS for all critical assets, including the number of used quantities and spare part naming.
IM-07	Storeroom Organization	The storeroom is organized and labeled, and parts are easy to locate with the most frequently used parts in a strategic location.
MP-03	Communication Dashboard	There is substantial visual communication of operational performance and updated communications in place.
MS-04	Critical Spare Parts	Critical spares exist for all assets, starting with the most critical, and a process exists for classifying a spare part as critical based on failure impact (safety, quality, process throughput, cost, etc.).
OR-03	Asset Management Council	A mature, multifunctional Maintenance Council is in place and performance reviews are completed on a monthly basis with Operations.

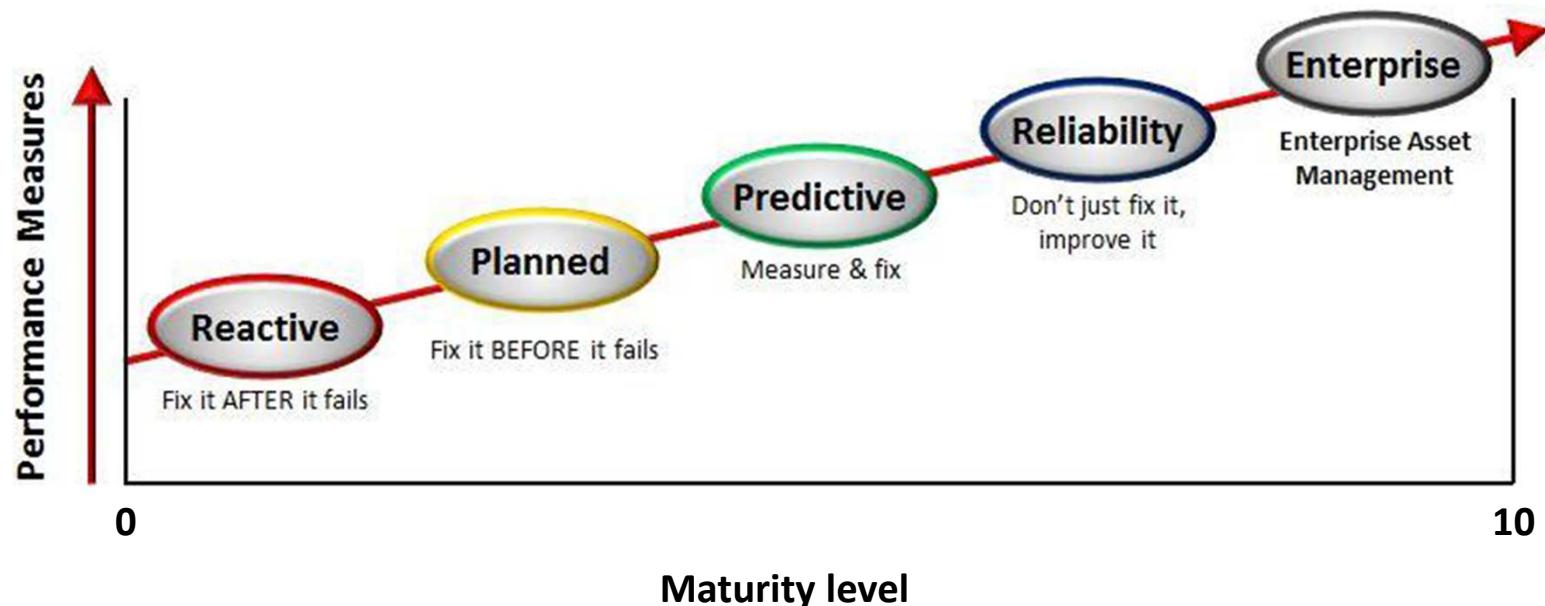


CAMMS usage audit evaluation



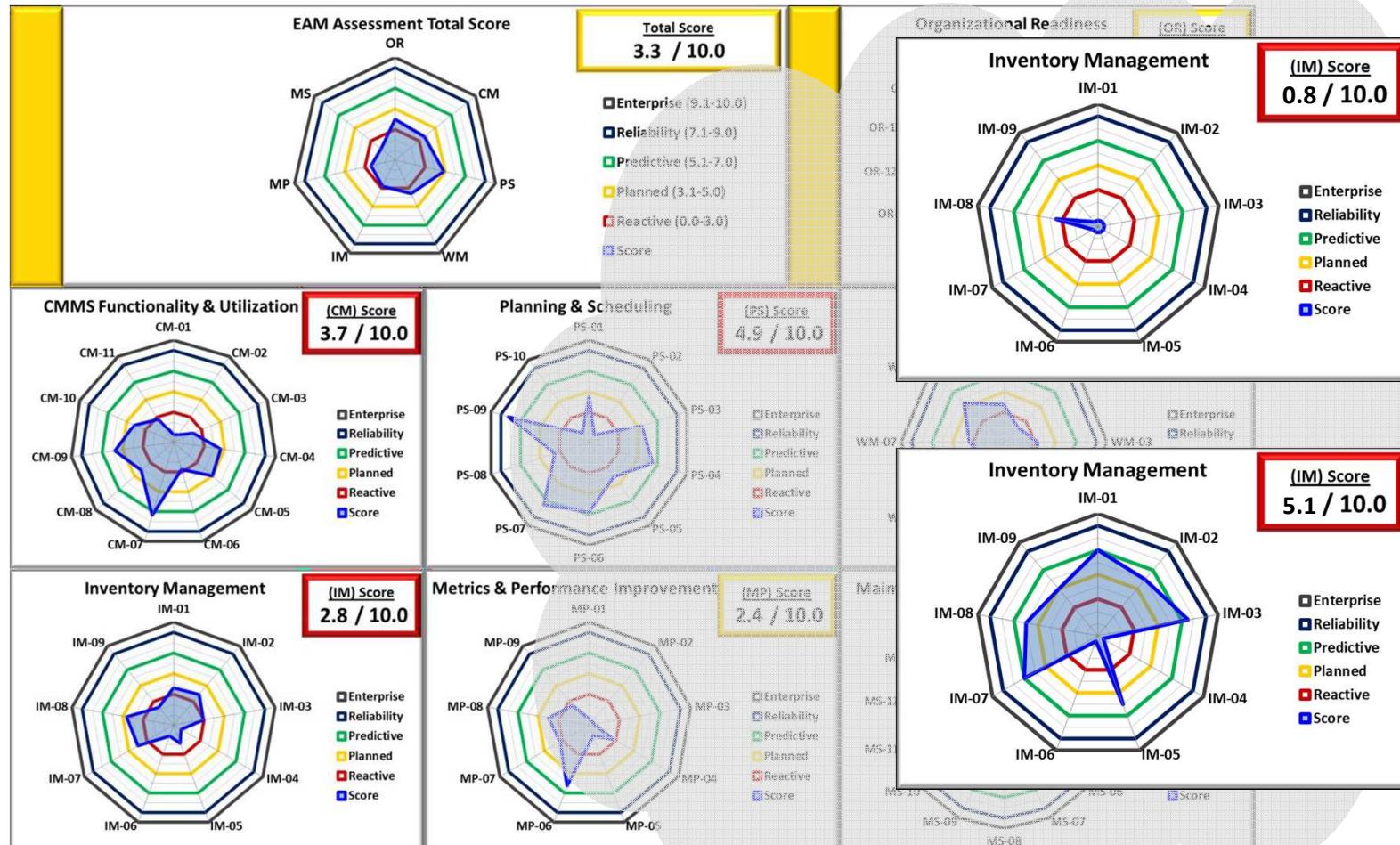
77 audit questions in 7 areas:

CMMS Functionalities & Utilization	Organizational Readiness
Inventory Management	Planning & Scheduling
Metrics & Performance Improvement	Work Management
Maintenance & Reliability Strategy	





Some results of the CAMMS usage audit



The results help to identify the priorities for improvement.
They exemplify also that maturity levels can be quite different.



RESULTS OF ASSESSMENTS (GOOD EXAMPLES)



Example asset management (Infor)



Level 1 (P4 LHC installations)
= Installation site

Level 2 (cryogenic liquid storage)
= Installation

Level 3 (LN2 dewar)
= Process unit

Level 4 (safety valve)
= Functional position

Asset



Example documentation



CERN **ENCV** PROCEDURE

Temperature Switch Function Test

Report No. **1075570**
Revision **B**
Effective Date **08/05/10**

6.1 Make sure the required site equipment for the temperature test is available;
Temperature Calibrator
Loop Calibrator
Test Leads
Thermal Grease
Tools
Record the following data in the calibration report (Form1); date, operator, organisation. The manufacturers name, model no. and tag no of the instrument to be tested. The manufacturers name, model numbers and serial numbers of the calibration equipment to be used to perform the test. The application of the temperature switch.

6.2 Connect the temperature calibrator to a spare power supply socket in the control cubicle.
Disconnect the temperature switch cable connections from the terminals inside of the control cubicle in order to prevent accidental short circuits.

6.3 Open the switch housing and remove the wires from the switch terminals. Record or mark the position of the wires relative to the switch terminals.

Report No. **1075570**
Revision **B**
Effective Date **08/05/10**

5.4 Remove the temperature switch from the pipework by either unscrewing it from the thermowell or by unscrewing the compression fitting nut.
Slide the temperature switch capillary out of the thermowell.
Clean the capillary of any thermal paste residue and inspect the capillary for any damage.

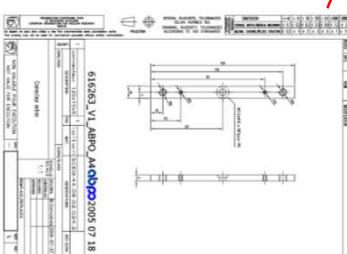
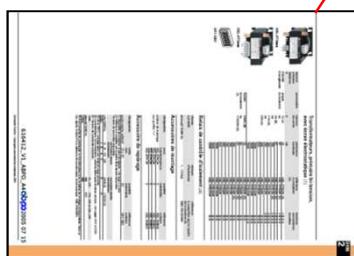
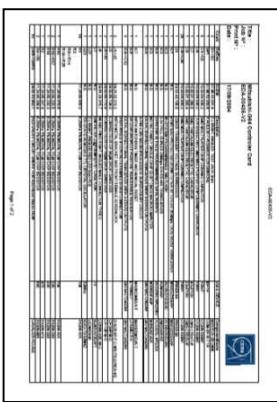
5.5 Place the temperature switch capillary into the test socket of the dry cell temperature calibrator. Ensure that the socket is a good fit for the capillary.
Connect the loop calibrator to the signal output screw terminals of the temperature switch.
Set the calibrator to the continuity test function.

5.6 Adjust the control temperature setting of the temperature calibrator to 5degC below the required setting. Ensure sufficient time for the temperature to stabilise.
Now set the control temperature setting to 5degC above the required setting. Record the temperature that the switch changes state and the state of the switch open or closed. Set the control temperature setting to 5degC below the required setting and record the temperature that the switch state changes to the original state.

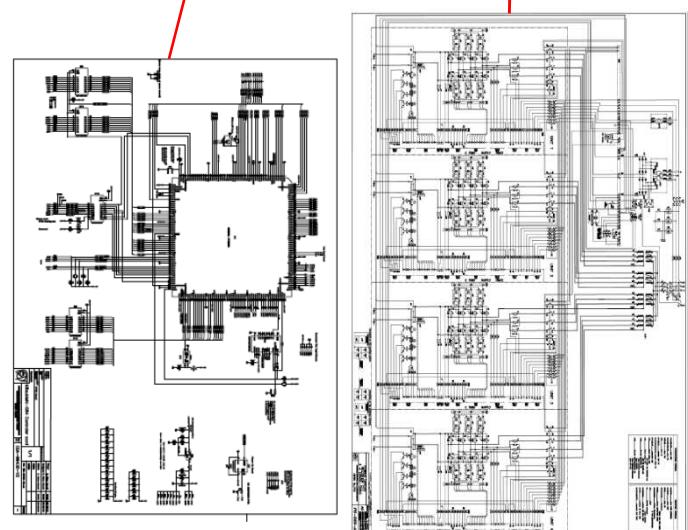




Example document management (EDMS)



DC	Switching
HCRPZB001 : S50T : Power Converter GEREG Switching	
HCREHBB02 : GEREG	
HCRYAAC001 : Output Contactor Base Plate	
HCREHBA001 : Base plate 50Hz	
HRLAALD01 : Self DC Filter	
HCRYAAD000 : Switching Plate	
HCRPCAB001 : Power Module	
HCREHBB01 : Front Panel	
HCRBPA000 : Command Panel Card	
HCRUAFA000 : Ampermeter et Voltmetre	
HCRTNAT001 : Transformateur d'intensite (50A/1A)	
HCRTMAB000 : Power Transformer	





Example work order management (sharepoint)



RAMSES > RAMSES Users > Request for Intervention > Bug DAI 3.0.5-h

Request for Intervention: Bug DAI 3.0.5-h

The content of this item will be sent as an e-mail message to the person or group assigned to the item.

New Item | Edit Item | Alert Me | Version History Close

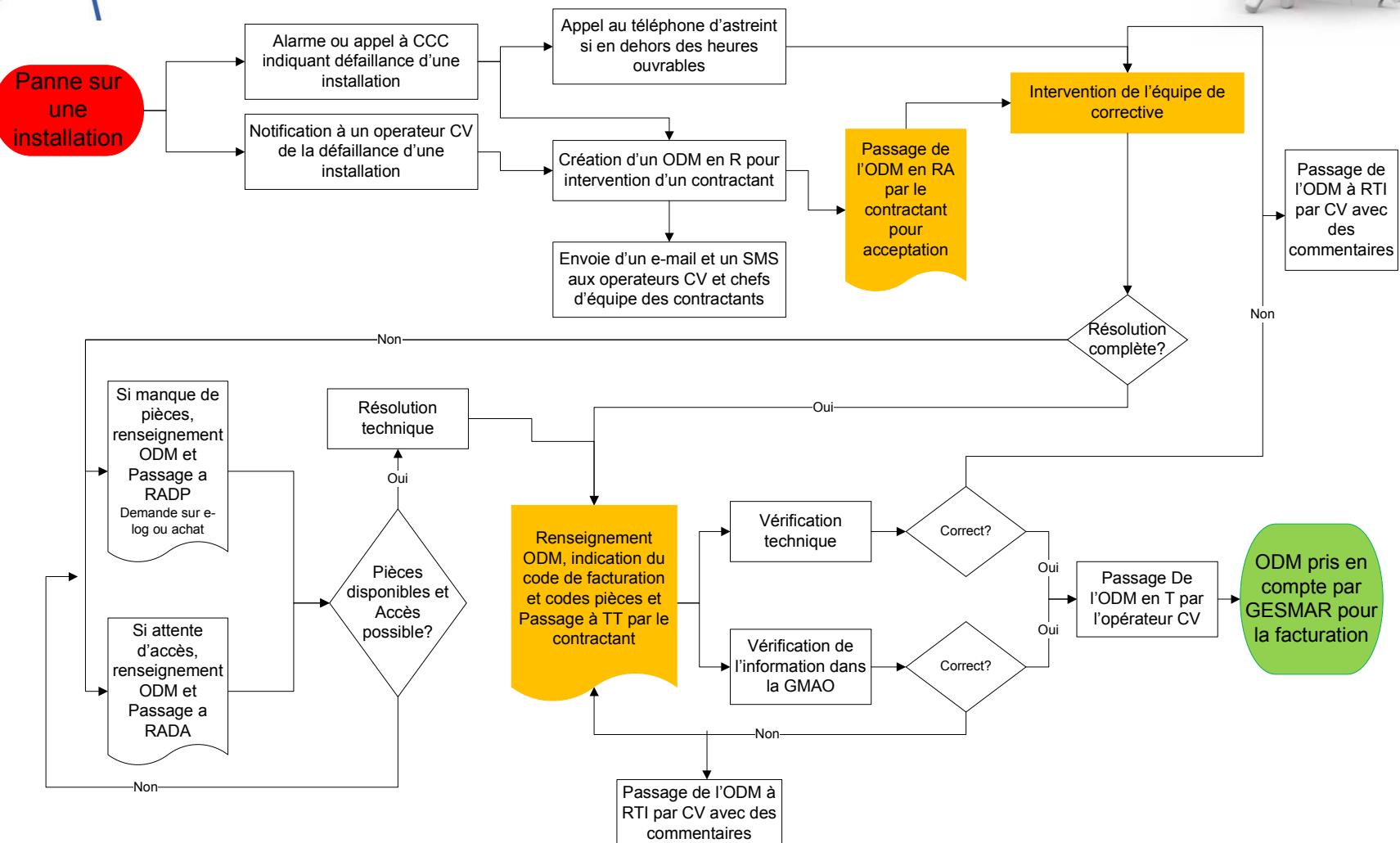
Title	Bug DAI 3.0.5-h
Status	Resolved
Intervention Requested By	Gustavo Segura Millan
Assigned To	Gustavo Segura Millan
RAMSES Equipment Name	DAI
Location	N/A
Site	
Priority	High
Description Of Intervention / Issue	Le DAI n'affiche pas tous les points de la base de données. Dans les fichiers attachés il y a une capture d'écran du DAI en mode tableau où on voit ARCON qui donne 1 valeur par heure. On voit clairement que il y a des valeurs manquantes. Pour la même raison de mesure, si on fait un select directement sur la base de données (voir fichier Excel attaché) on peut voir que les données sont effectivement dans la base de données. Le même problème est vu dans plusieurs voies: PMVG11C, PMVG11F, PMVG11R, PMVG172F, PMVG51C, etc
Work Log	Laurent Martin (08/11/2010 12:44): Bonjour Gustavo, Avec Isabelle Deschamps, nous n'avons pas constaté de valeurs moyennes minute en base sur la période et les voies que tu as mentionnées. Voir ci-joint le fichier "PMVG51C_ok.bmp" (version DAI utilisée = 3.0.5-h). N'hésitez pas à générer un nouveau ticket si tu rencontres le même problème. Cordialement, Laurent MARTIN Laurent Martin (13/07/2010 18:01): Bonjour Gustavo, Le problème a été transmis à Isabelle Deschamps. Cordialement, Laurent MARTIN Gustavo Segura Millan (10/06/2010 17:15): J'ai attaché les fichiers et ai marqué en rouge les données qui ne sont pas affichées par le DAI. Le fichier Excel contient également le code de la requête SQL. La date sur Excel et en UTC (dump de la base) donc il y a un décalage de 2 heures avec la capture d'écran du DAI. Cordialement, Gustavo Julien Regnard (08/06/2010 10:53): Pourriez-vous joindre le fichier cité à cette demande d'intervention car celui-ci est manquant. Est-il possible de préciser le "Sampling Mode" utilisé ? Merci d'avance.

11 November 2010

DGS Maintenance Management -
Presentation to CMMWG



Example maintenance work flow





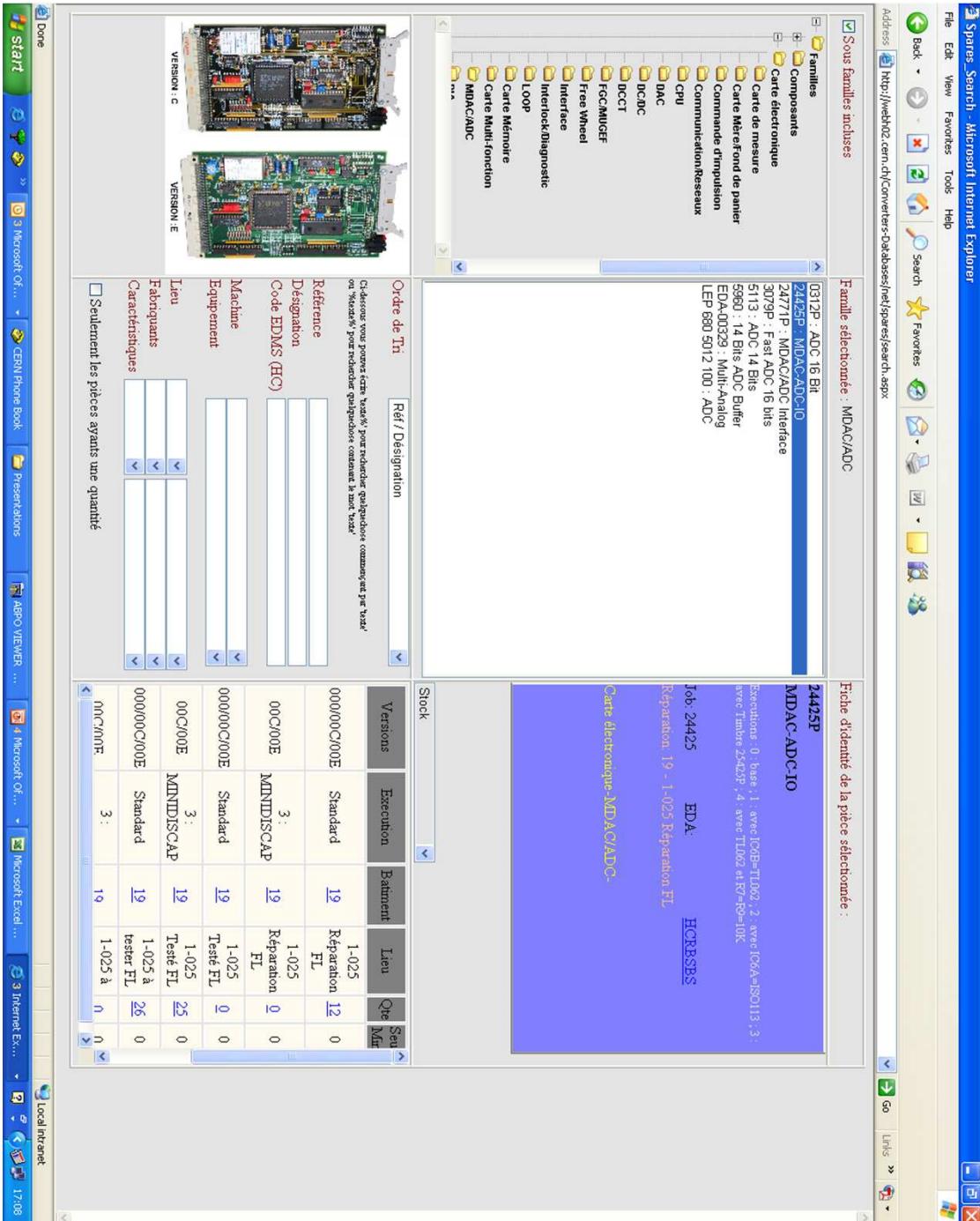
Example asset organisation (Infor)



Equipment		TRANSFO.66/18KV 38MVA	
Organization *	Default organization	Type	Position fonctionnelle
Department	ERL	SCHNEIDER-SOTEB RES	Status
Class	ET	TRANSFORMATEUR	<input checked="" type="checkbox"/> Production
Category	ETHNP	TRANSFORMATEUR A HUILE NON PROTEGE	<input type="checkbox"/> Safety
Profile			
List view Record view Comments Custom fields Events Costs Readings Warranty Equipment hierarchy			
Hierarchy			
Parent			
Location	SEH4		
Position			
PM Details			
Manufacturer	ZAPO		
Serial number	146043		
Commission date	17-03-1992		
Meter unit			
PM plan			
List view Record view Comments Custom fields Events Costs Readings Warranty Equipment hierarchy			
Détenteur (ID CERN)	<input type="text"/>		
Resp. Technique (ID CERN)	<input type="text"/>		
Année de construction	1991		
Masse totale	75600		
Fréquence	50		
Puissance apparente	38000		
Type de transformateur	TMH-38000/66-Y1		
Tension primaire	66000		
Tension secondaire	18000		
Intensité primaire	332.4		
Intensité secondaire	1218.8		
Type de régulateur	AVIDE		



Example spares management (web based)





Example report tool (web based)



Screenshot of a web browser showing the URL https://oraweb.cern.ch/pls/tscvoper/CVCMMSS.object_info?P_LOCATION=&P_OBJ_TYPE=&P_OBJ_PARENT=&P_OBJ_CODE=UAPE-00122&P_OBJ_CHILD=&P_

The page title is "Object information - CVCMMSS - V1.4 (22.07.2010)".

User information: EN Engineering Department, 15-09-2010 17:59:30, User: gpeon.

Navigation menu includes: File, Edit, View, Favorites, Tools, Help, Convert, Select.

Toolbar icons include: Home, Login, Logout, Print, Page, Safety, Tools, etc.

LOCATION	OBJ_TYPE	OBJ_PARENT	OBJ_CODE	OBJ_CHILD	DESCRIPTION	CLASS	CATEGORY	MANUFACT	MODEL
SERIALNO	MRC	STAT	OTHER_NAME	VAR4	BLDGMR	PART	PART_DESC	PART_CAT	PART_QTY
PPM	PPM_DESC	PPM_MRC	PPM_FREQ	PPM_UOM	PPM_LOC	CF_TEXT	CF_VALUE	CF_UOM	CF_PROPERTY

SEARCH

- max. lines: 100 - 1 - show all (PPMs and PPMPARTs and PARTs and CUSTOM FIELDS)

RESET

SELECT LOCATION, LINE_TYPE, OBJ_TYPE, OBJ_PARENT, OBJ_CODE, OBJ_CHILD, DESCRIPTION, CLASS, CATEGORY, MANUFACT, MODEL, SERIALNO, MRC, STAT, ROOM, OTHER_NAME, VAR4, BLDGMR, PART, PART_DESCRIPTION, PART_CATEGORY, PART_QTY, PART_UOM, STO_QTY, PPM, PPM_DESCRIPTION, PPM_MRC, PPM_FREQ, PPM_UOM, PPM_LOCATION, CF_PROPERTY, CF_TEXT, CF_VALUE, CF_UOM, CF_TYPE, CF_HAV, CF_HAT, CF_CODE FROM VCV_CVMMSS_OBHierarchy WHERE LINE_TYPE is not null and OBJ_CODE = 'UAPE-00122'

Number of selected records: 186 (only the first 100 are displayed)

#	OBJ_CODE	DESCRIPTION	LOC	TYP	CLASS	CATEGORY	MANUFACT	MODEL	SERIALNO	MRC	STAT	ROOM	OTHER_NAME	VAR4	BLDGMR
1	F\$FSVE-83182	UAPE-00122	SUX1	P	FUTA				FC01	I	SUX1				
		part: F07-10-035				CAREL pompe d'évacuation KITPSE000 art.no. E22226								need: 4pc (stock: 0)	
		part: F09-05-010				RED LION pupitre opérateur G310C pour automate S7								need: 1pc (stock: 1)	
		part: F09-07-037				KALTHOFF FILTRE VSK 98-3/120 G 592x287x292 F9 EU9 300045								need: 8pc (stock: 49)	
		part: F09-07-039				KALTHOFF FILTRE VSK 98-6/120 G 592x592x292 F9 EU9 300048								need: 16pc (stock: 115)	
		part: F25-03-020				CAREL CYLINDRE VAPEUR BLOTSB00H0 65kg/h								need: 4pc (stock: 8)	
		part: F31-03-081				ANGST & PFISTER COURROIE SPC 3750								need: 6pc (stock: 62)	
		ppm: F52-0064				Extraction annuelle ventilation LHC @								frequency: 365D	



Example report tool (Business Objects)



Overview						
Work Order		WO Type	CD - Correctif Depannage (CD)			
Created on	23/11/2010	Created by	NCALVET			
Description	Remplacement du positionneur 6 CV 670 P8					
Equipment	QSCB-8-8CV670	Description	VANNE DE REGULATION			
Department	SERV. INSTRUM. SOUS TRAITANT (QSSE)		Location			
Reported by			Reported on	23/11/2010		
Scheduled Start			Failure Code			
Started on	23/11/2010	Completed on	07/02/2011	Status TP (TP - Termine et paye)		
Work Order comments			by			
-Probleme sur le delta P d'huile au niveau du filtre d'entrée du Cp6 et Cp7 car nous avons tendance parfois à passer en dessous de la valeur d'arrêt. -Nous avons mis la régulation de la 6 CV 670 du set point à 3.8 bars au lieu de 3.3 bars. Ce set point est celui d'origine pour l'installation.			by NCALVET on 23/11/2010			
Launching						
Priority *	Toutes Priorités	released on	23/11/2010	by MCUGNET		
Activities and Trades						
Activity	Trade		Estimated Duration	People required		
5	QTE (Technicien Elec/Instrum)		4	1		
Parts Used						
Part	Description		Activity	Quantity		
Q00160	POSITIONNEUR SVI AVEC CAPTEUR DE POSITION VANNE MASONEILAN		5	0		
QIDEI	debugging of instrumentation		5	1		
Intervention Report						
Activity	Person		Started on	Hours		
5	DREVARD DOMINIQUE FRANCOIS 78849 163670 (Technicien Elec/Instru)		21/12/2010	2		
Comments (closing)			Completed			
Suite au redémarrage de l'installation plus de problème rencontré (vu avec opération S06). La recopie suit correctement la demande.			by SCALLEJA on 07/02/2011			
Vérification de la vanne effectuée. Léger décalage de la recopie de position par rapport à la demande. Réglage du gain pneumatique du positionneur SVI. meilleur réaction de la vanne lors de la demande, vu avec Opération PT8. A suivre lors du redémarrage.			by SCALLEJA on 07/01/2011			
Intervention validation						
Check carried out:	07/02/2011	Validation:	by SCALLEJA			



AUDIT ...



CMMWG, CMMSB, review and audit conclusions



We do all apply a maintenance process based on the same basic principles.

There are already excellent best practice examples.

There are on the other hand also areas where only basic implementations exist.

There is a high demand for improvement from all sides.

A common approach is desirable.



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- Introduction
- Maintenance at CERN
- Where are we today?
- The new maintenance project

Objectives, path, structure



Objectives of the maintenance management project



Develop a **modular maintenance management framework**

- time target 2 years

Interface the framework with existing databases

- e.g. layout database, documentation repository (EDMS), intervention planning (IMPACT)
- and ensure that **no double data entry** is required between these systems

Define a method for identifying **critical assets**

- and identify at least 95% of the critical assets.

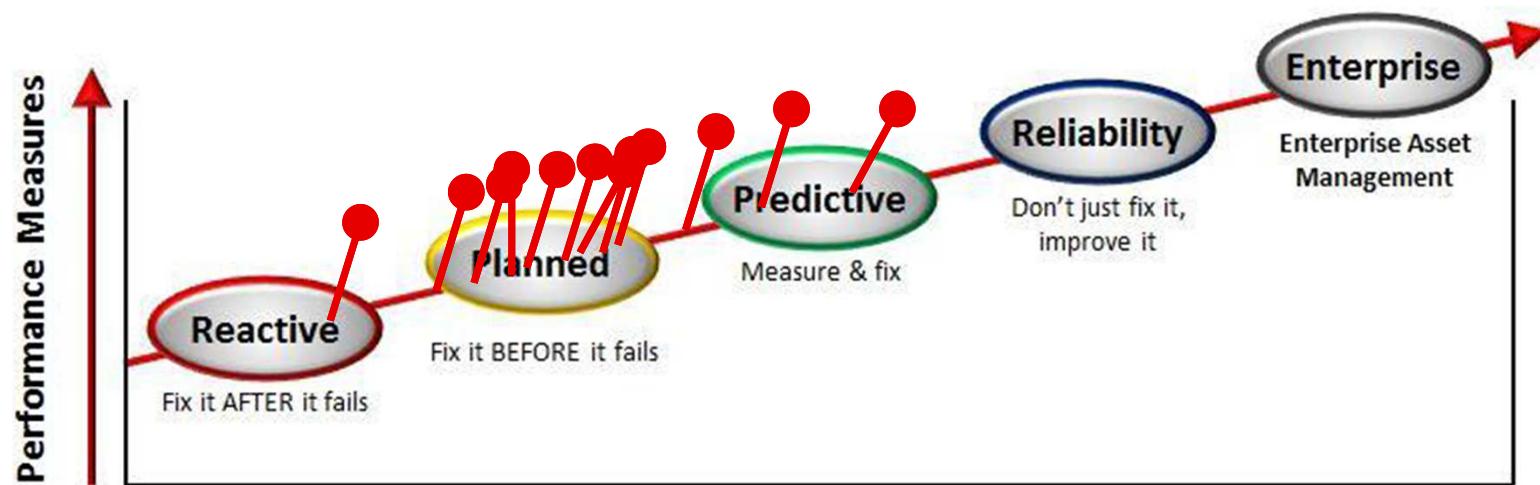
Ensure within the time frame of the project that the framework:

- handles **50% of the technical assets** covered by the framework
- manages **50% of the spare parts** in the perimeter of the framework
- makes available **50% of the documentation** required for maintenance tasks
- calculates the **MTBFs** of all critical assets

Conceive, elaborate and deploy an **organization** that shall ensure the continuity of the deployed methods



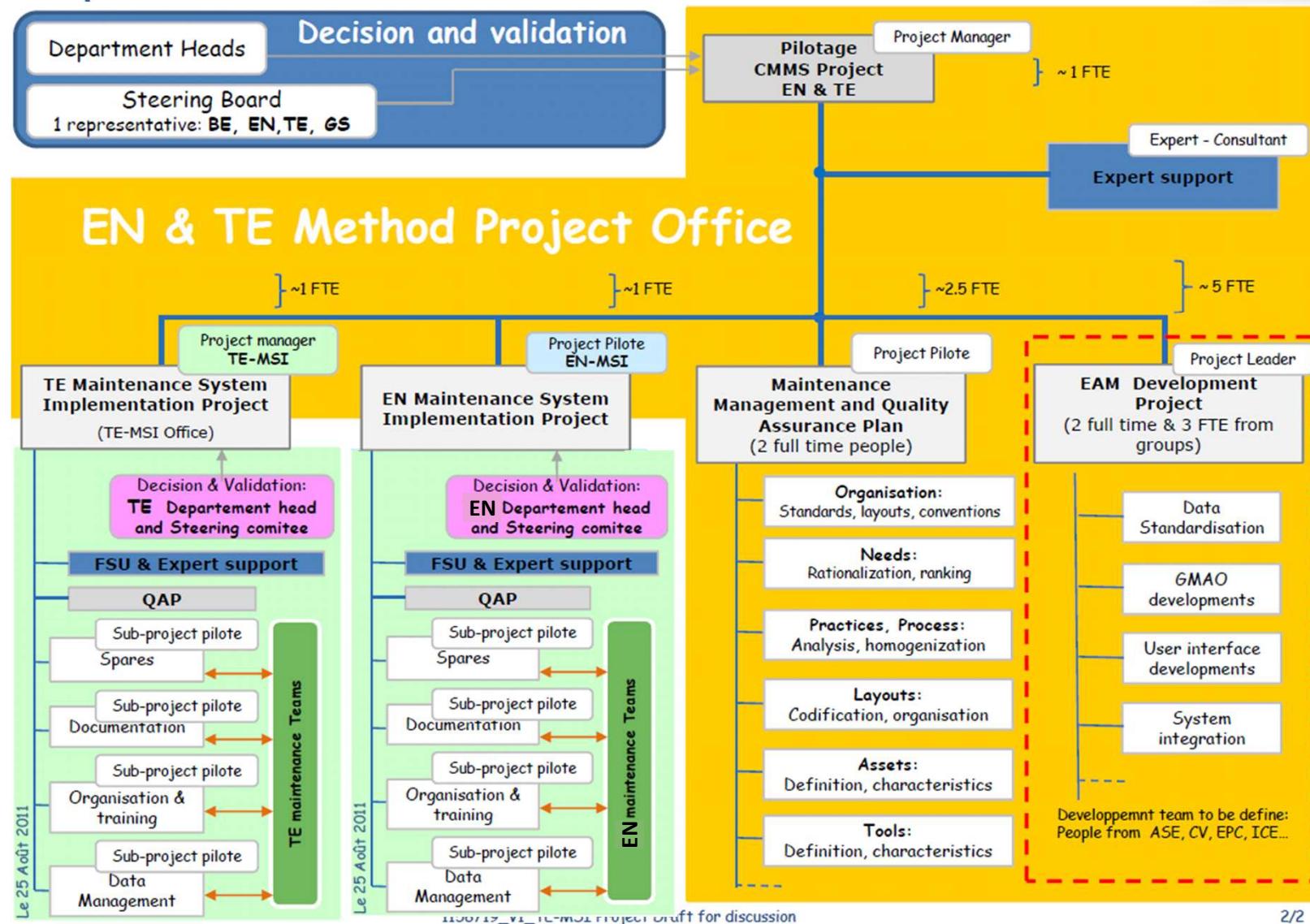
The path to pursue?



The maintenance management project shall ensure that each stakeholder will make measurable advancements in the maturity of his/her maintenance process.



The maintenance management project





Conclusions



Physics results demonstrate → CERN's equipment/facilities are well maintained.

However, the target is an even higher level in the maintenance process maturity.

A comprehensive status quo of the maintenance has been established.

A highly motivated project team is preparing the implementation of a new maintenance management framework.

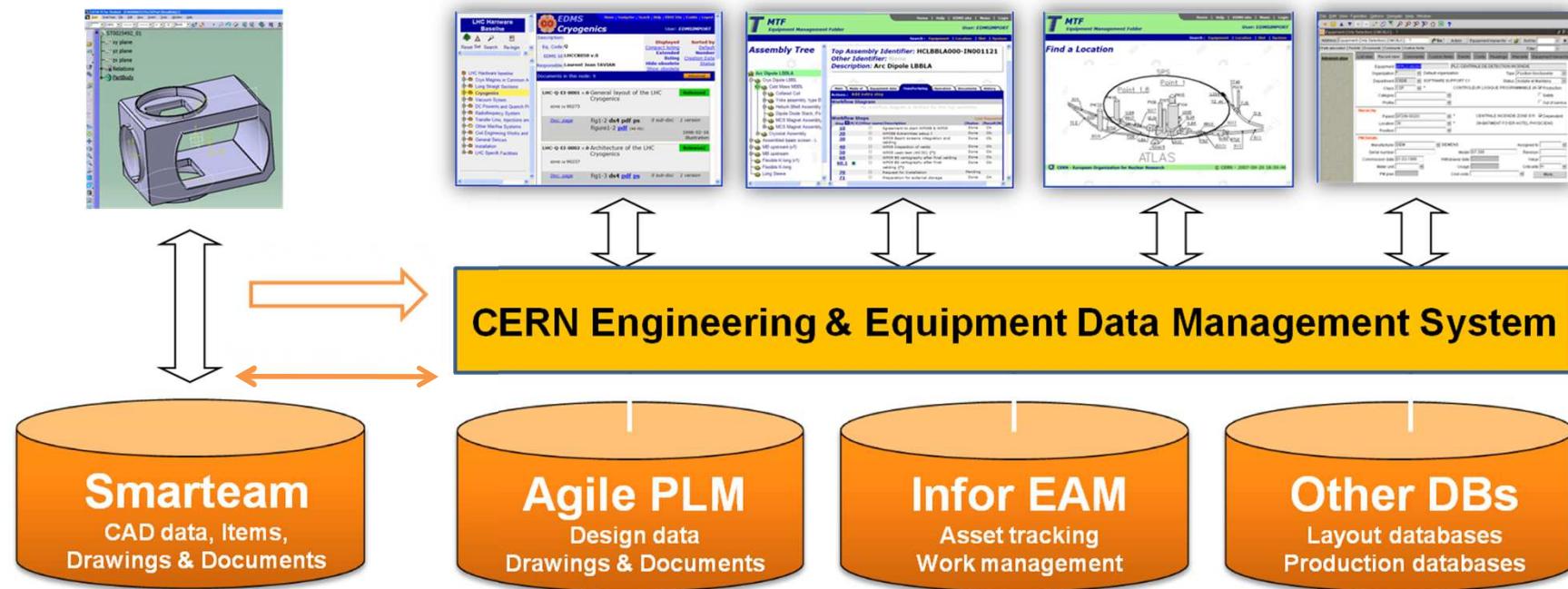
However, this is only the start ...



IN CASE



Example databases



* Agile PLM was formerly called Axalant
* Infor EAM was formally called Datastream7i



Nos défis II

Unsere Herausforderungen II



Du projet à l'opération

Vom Projekt zum Betrieb

2000 – 2008

depuis / seit 2009

Projet de construction

Bauprojekt

Opération

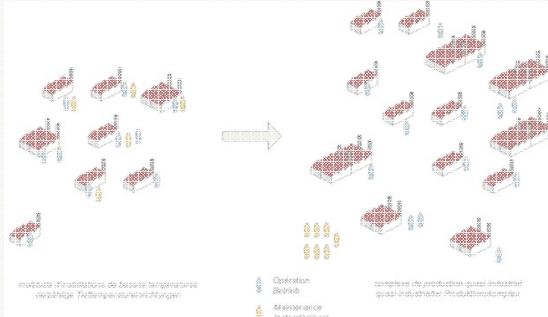
Betrieb

(Maintenance)

Maintenance

Du laboratoire au complexe d'accélérateurs

Vom Labor zum Beschleunigerkomplex



Insourcing versus outsourcing



Et dans le futur ?

Und in der Zukunft?

- Une vision et une stratégie commune
Eine gemeinsame Vision und Strategie
- Des méthodes « meilleure pratique »
Methoden « beste Praxis »
- Une GMAO intuitive
Ein benutzerfreundliches CAMMS

