# **Use of Facilities by Industry**

Lightsources as an example.



Katja Kroschewski

ERF Workshop Hamburg, 01.06.2012





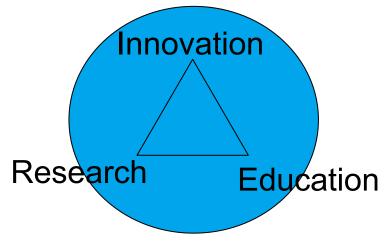
### Background – the Knowledge Based Economy



- > EU Horizon 2020
- > EIB 2011: 10 billion €
- German High-Tech-Strategy
- > Hamburg

Innovation Contact Point since 2011

Advanced research tools needed





#### **Overview**

- Industrial use in basic research
- Main results from study ERID-Watch, Gennesys, articles, workshops
- What does industry want?
- How do we realize it?
- Commercialisation strategies
- Examples from DESY
- Conclusions
- Industrial access of RIs is a people to people business



#### **Industrial Use and Basic Research**

- RIs often like a black box or a white spot on the map for industry
- Two worlds with different rules, velocities and values
- Industry: product orientation vs. RI: scientific goal
- > But: growing need for advanced research tools







#### **ERID-watch Case Study Industrial Use**

- Motivation: Investigate aspects of industrial use of comparable RI subgroup
- Identify common and best practice
- Personal and Telephone Interviews with people from administration, research, directorate, technology transfer/ industry group, user contact





### **Interviewed Synchrotrons**



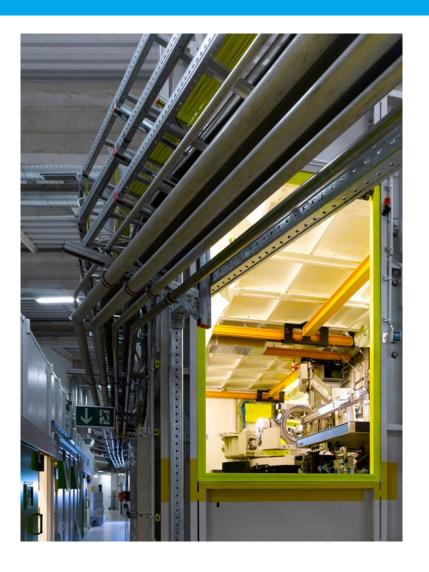




### **Expectations of Industry**

Basis for decision, which lightsource will be used:

- 1. Beam quality
- 2. Rapid Access
- 3. Equipment & Manageabiltiy
- 4. 24h service
- 5. Competent Partners at the RI (Scientific and administrative)
- 6. Suitably standardized contracts and framework cooperations





#### Recommendations

- Offer fast and easy access for industrial customers
- 2 Maintain service group to secure communication channel RI 🔷 industry
- Carry out market analyses to discover individual customer needs
- 4 Build unique own profile by offering modular, fine-tuned service
- 5 Expand networking at conferences
- 6 Apply suitable marketing mix
- 7 Network among synchrotrons
- Jointly achieve complete market coverage







### Gennesys Recommendations to RI and Industry

- Integration into technological networks of competence
- Building of interface laboratories, that are contact points for industry
- Installing visitor groups from outside that run labs, while RI provides beamlines and expertise
- RIs should offer full service
- Science industry facility partnership
- Academic private sector partnerships are of utmost importance
- Standardization and certified repeatability of experiments needed

H. Dosch, M.H. Van de Voorde GENNESYS WHITE PAPER
A NEW EUROPEAN PARTNERSHIPBETWEEN NANOMATERIALS SCIENCE
& NANOTECHNOLOGY AND SYNCHROTRON RADIATION
AND NEUTRON FACILITIES
ISBN 978-3-00-027338-4





### **Commercialisation Strategies of Others**













### **Aspects of Commercialisation Strategies of Others**

#### **Canadian Light Source:**

- Being industry-friendly & commercially oriented
- Providing industry with state-of-the-art-tools and help transform ideas into commercial products while satisfying regulatory requirements
- > 25% reserved for industry

#### Diamond:

- > ILO since 2007
- Market expansion maybe possible when aiming at SMEs

#### Spring-8:

Explain to customer distinctive advantage of developed product and help in gaining technical breakthrough



### **Development of Industrial Usage**

- 25 years ago large, multinational companies had the resources to fund beamlines or have the in-house staff capability to run beamtime
- Flexible access and support from synchrotron staff empowers even small companies to use synchrotrons
- Meet the needs: rapid access for short periods, flexible contractual procedures, competitive pricing and a range of service
- Usually, Life Science dominates the usage at the light sources
- Collaboration in grant-funded projects



### **Access to Beamtime via Service Group Industry**

#### **Contact for beamtime**



**Lan Fimmen** +49-40-8998-1748

lan.fimmen@desy.de
industry@desy.de







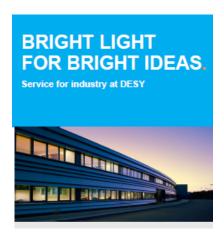






### Marketing – Trying to Explain the Application of Science

#### **Brochures**

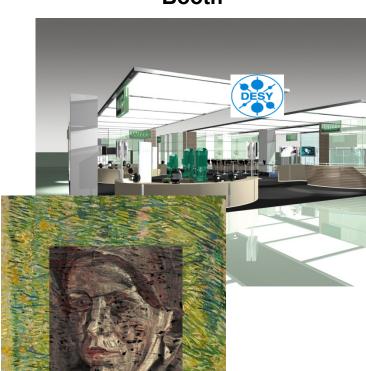


DESY offers industrial companies access to world-wide unique radiation sources. With the support of experienced scientists, materials discover their true potential.





#### **Booth**



**Morphing-Card** 

### **Spreading the Word – Fairs and Events 2011**

- Explore Science Innovation Tour 2011 – Event with Chamber of Commerce Hamburg, addressing local SMEs
- > HANNOVER MESSE 2011
- 26<sup>th</sup> European Photovoltaic Solar Energy Conference and Exhibition
- Increasing DESY's visibility beyond the scientific community
- Aim: acquiring new customers
- Result: 30% of the booth visitors had an interest in measurement and access conditions









### **Key Account Management**

- Some institutions move more towards Key Account Management (KAM)
- Basis for KAM: Individual communication and networking
- Individual information for the application of synchrotron radiation including specific issues for main focus of the company
- Close personal contact between RI and industry, especially to the R&D management or CEO of the company
- Ongoing process of contact between RI and industry over years
- > CRM, Facebook, Twitter, Newsletter, Homepage, Business Club

Miriam Frey, "Die Möglichkeit von Schlüsselkundenmanagement an der Forschungseinrichtung DESY", Master Thesis, 2012





#### **SCIENCE LINK**



- SCIENCE LINK = network between large-scale Research Infrastructure of photon and neutron sources and users
- Including scientific institutes, universities and regional organisations that serve as service and promoting units
- Aimed at fostering innovation and entrepreneurship in the Baltic Sea Region. SCIENCE LINK is partfinanced by the Baltic Sea Region Programme from 2012 to 2014
- > 17 partners from the 8 EU-Baltic Sea States are involved, one Russian institution is associate partner



### Cooperations on site that might foster Industrial Use

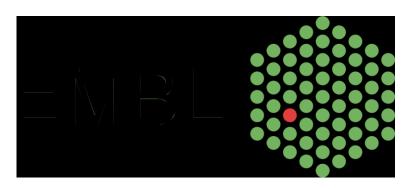


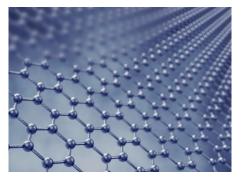






#### **Nanolab**







### Idea: Science and Technology Park at DESY

Need to determine focus: e.g.

Nano technology,

life science,

service?

- >Industry beamline?
- >Success factors?
- >Partners?





#### **Conclusions**

- RIs crucial for development and commercialisation of high-tech products
- Need to raise awareness for potential (in companies and in own RI)
- Information & education about available techniques
- Meet customer needs
- Communication between research community, facilities and industry is of utmost importance: KAM, Fairs, Events, Mailings, Visits, ...
- Professional service group offers guidance& product definition
- → People to people business
- → Speak the right language in the right context
- → Personal Contact





## Thank you very much for your attention!



